Spotlight: TransNet

SUBURBAN TRANSIT NETWORK, INC.

	Ecolane	Previous Software
Fully Automated Scheduling	✓	✗
Flexibility For Manifest Adjustments	✓	✗
Optimize Operations For Maximum Efficiency	✓	✗
Robust & Thorough **Software Training**	✓	✗

6%
Reduced Trip Duration

CONSISTENTLY ABOVE **90%** — **On-Time Performance**
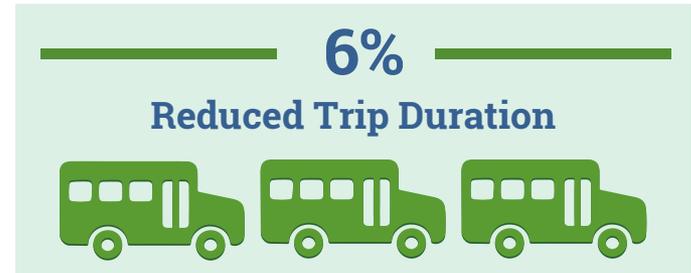
DROP IN CALL CENTER WAIT TIMES

25% DECREASE

10+ DAYS SAVED PER MONTH

SIGNIFICANT DECREASE IN CUSTOMER COMPLAINTS

IMPROVED REPORTING FUNCTIONALITY AND TIMELINESS

31% REDUCTION

"The best feature is the data availability. The real-time data assists in managing daily operating efficiencies resulting in increased customer satisfaction. The reporting capabilities are endless. We have been able to significantly reduce staff hours for purposes of reporting and data analysis since implementation of Ecolane DRT."

- Susan Kopystecki, Executive Director