

Spotlight: MET Transit



WATERLOO, IOWA

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The Challenge

- Needed to upgrade inadequate paratransit software
- Needed a vendor that would provide improved customer support
- Wanted to operate more efficiently and streamline operations internally
- Desired to provide a better service to MET passengers

The Solution

- Ecolane DRT scheduling and dispatching software
- Ecolane Touch Screen MDT software with turn-by turn navigation running on Android tablets
- Advanced Ecolane Reporting System along with Ad-hoc Reporting Tool

“Through efficiency and the way the software operates, this has helped to schedule rides better and makes for better, smoother operations, which means smoother operations for our customers.”

“Ecolane is the company to use. I cannot say enough about their support staff. Especially in a small agency like ours.”

- Mark Little, General Manager

The Results

	Ecolane	Other Software
Comprehensive point & click reporting on any metric the system captures	✓	✗
Completely web-based scheduling & dispatching software solution	✓	✗
Fully automated scheduling keeps trips moving without interruption and on-time	✓	✗
Continuous optimization changes schedules as real-life conditions change	✓	✗
User-friendly for everyone, even unions	✓	✗

