

# Spotlight: Maple Grove Transit



Simple. Powerful. Reliable.

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## The Challenge

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- Increase productivity and realize cost savings
- Need sophisticated reporting system with ad-hoc reporting tools
- Daily operations service dashboard to monitor paratransit in real time
- Improve customer service
- Increase efficiency through continuous, real-time optimization
- Rider-facing self-service portal and mobile app to increase rides per hour

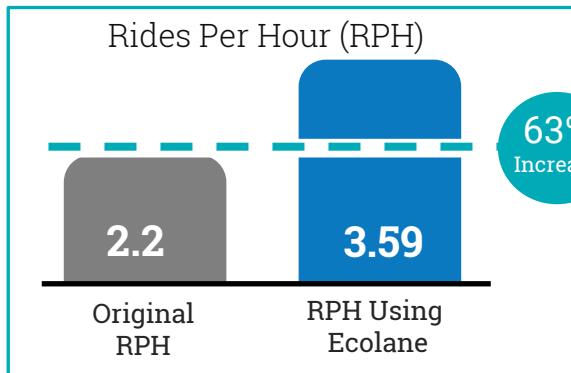
## The Solution

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- Ecolane DRT scheduling and dispatching software featuring real-time continuous optimization
- Ecolane Touch Screen MDT software for real-time arrival and departure information
- Advanced Ecolane Reporting System along with Ad-hoc reporting tool
- Rider-facing Online Self-Service Portal for trip booking
- Ecolane Mobile for trip booking

# The Results

	Ecolane	Previous Software
Comprehensive point & click reporting on any metric the system captures	✓	✗
Complete web-based automated scheduling and dispatching software solution	✓	✗
Fully automated scheduling keeps trips moving based on driver performance to maintain high OTP	✓	✗
SignSelf-service web-based reports and mobile app	✓	✗
Continuous optimization changes schedules as real-life conditions change	✓	✗
User-friendly with tutorial videos and an on-line learning management system	✓	✗



“Ecolane software is very easy to use. The reservationists love it because it’s quick and simple to enter a ride. They have really expressed excitement over the software, especially considering comparison to the outdated system they had been using. We really like the app and self-service portal, too!”

*Mike Opatz,  
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