

Spotlight: Bis-Man Transit Ecolane

Simple. Powerful. Reliable.

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The Challenge

- Increase productivity to realize cost savings
- Improve on-time performance for better customer service
- Reduce costs through improved efficiencies
- Need sophisticated reporting system with ad-hoc reporting tools
- Real-time vehicle GPS positioning
- Daily operations service dashboard to monitor paratransit in real time

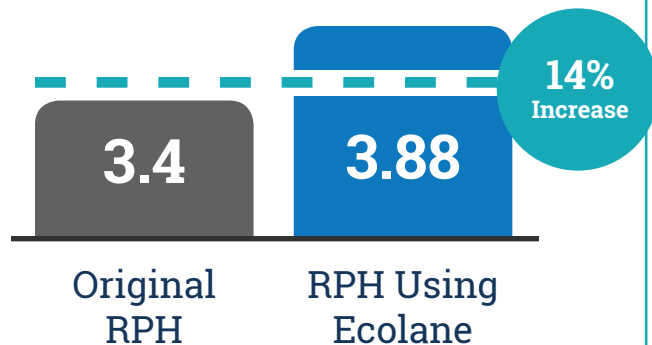
The Solution

- Ecolane DRT scheduling and dispatching software featuring real-time continuous optimization
- Ecolane Touch Screen MDT software for real-time arrival and departure information
- Advanced Ecolane Reporting System along with Ad-hoc reporting tool
- Self-Service Web Bookings
- Ecolane mobile app for Trip Booking
- SMS Text Messaging to customers announcing vehicle arrival
- Interactive Voice Response (IVR) for Call Outs and Floodgate messaging

The Results

	Ecolane	Previous Software
Comprehensive point & click reporting on any metric the system captures	✓	✗
Complete web-based, automated scheduling and dispatching software solution	✓	✗
Fully automated scheduling keeps trips moving based on driver performance to maintain high OTP	✓	✗
Self-service, web-based requests, SMS, and mobile app	✓	✗
Continuous optimization changes schedules as real-life conditions change	✓	✗
User-friendly with tutorial videos and an on-line learning management system	✓	✗

Rides Per Hour (RPH)



95%

On-time Performance (OTP)

No-shows

5%

Decrease



“The reporting is phenomenal. Ecolane offers everything from on-time performance reports to run utilization reports to distribution reports and more. It is extremely helpful when forecasting and the dashboards make it easy to see the productivity of the day at a glance.”

-Roy Rickert,
General Manager

Ecolane

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