

# Ecolane Skill for Alexa



Simple. Powerful. Reliable.

[www.ecolane.com](http://www.ecolane.com)

## The Product

The Internet surrounds us and using hands-free devices is becoming more commonplace every day. The Ecolane Skill for Alexa exceeds expectations. Downloadable today on Amazon, find out why Ecolane's Skill simplifies your operations as well as enhances the riders' trip booking experience. Your riders can book trips in real-time without the manual intervention by a dispatcher or having to push small phone buttons if that is difficult for them to do.

Ecolane's commitment to developing and offering the latest software applications has led to Alexa Skill integration. Riders have the freedom to review and manage their personal transportation all by using interactive voice response, or IVR. With simple commands, they can book trips, specify number of riders, select pick-up and drop-off times, calculate fares, and more. This enables the visually impair to have easy mobility.

Available now on Amazon, these new capabilities provide value to transit agencies, riders, and the overall community.

## Agency Benefits



### Streamline Operations

By enabling riders to book their trips using the Ecolane Skill for Alexa, the volume of incoming calls is significantly reduced. Comprehensive integration with Ecolane DRT negates the need for schedulers to spend time manually entering trips or changing trip details, so they can focus on broader customer issues.



### Increase Senior Access to Service

The Ecolane Skill for Alexa is perfect for seniors and disabled people who may have difficulty reading a mobile phone screen or punching small buttons. By using the Ecolane Skill, it will capture more riders.



### Ease of Use

Alexa will iterate and confirm trip details and fares for riders, making it an attractive, seamless method of booking trips. Using smart speakers, such as the Amazon Echo, is becoming more commonplace in households across the country.

# Additional Features & Highlights



## Rider Benefits



**Simple voice control functionality to schedule, change, or cancel trips**



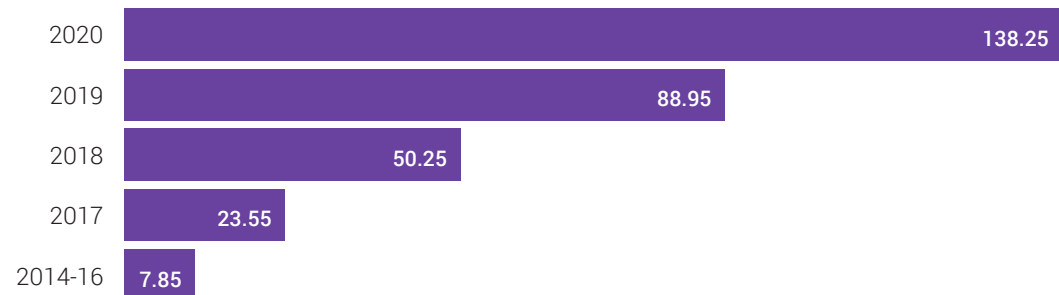
**Tracks and updates riders with the arrival time of their vehicle**



**Automatically calculates fares and informs riders**

## US Smart Speaker Installed Base - 2016-2020

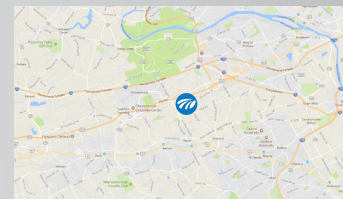
Total Number of Smart Speakers (Millions)



\* Source: CIRP, VoiceLabs, Statista, Edison Research, Voicebot.ai

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