

Spotlight: Cass County Council on Aging, Inc.

Ecolane 

Simple. Powerful. Reliable.

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The Challenge

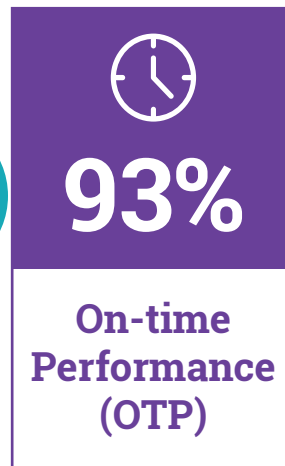
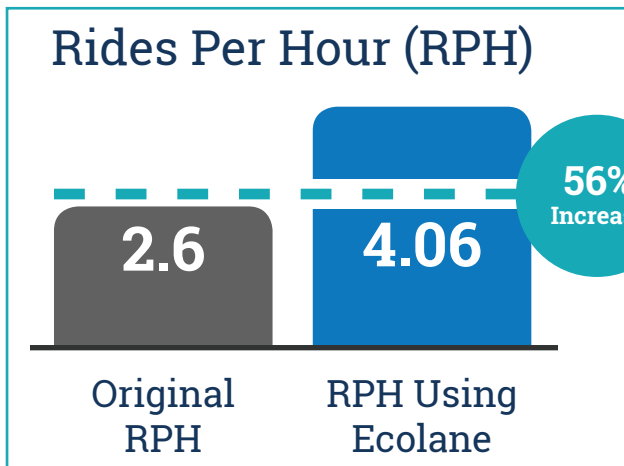
- Increase overall efficiency to respond to customer urgencies
- Increase productivity to realize cost savings
- Move away from manual process to accommodate more riders
- Need sophisticated reporting system with ad-hoc reporting tools
- Manage deviated fixed routes with flexible programming

The Solution

- Ecolane DRT scheduling and dispatching software featuring real-time continuous optimization
- Ecolane Deviated Fixed Route software to accommodate rider needs
- Advanced Ecolane Reporting System along with Ad-hoc reporting tool
- Electronic Signature Capture on the MDT for real-time arrival and departure information

The Results

	Ecolane	Previous Software
Comprehensive point & click reporting on any metric the system captures	✓	✗
Complete web-based, automated scheduling and dispatching software solution	✓	✗
Fully automated scheduling keeps trips moving based on driver performance to maintain high OTP	✓	✗
Self-service, web-based requests, SMS, and mobile app	✓	✗
Continuous optimization changes schedules as real-life conditions change	✓	✗
User-friendly with tutorial videos and an on-line learning management system	✓	✗



“Ecolane had a complete system that would be operationally easy for our staff to use. Furthermore, Ecolane offered personal training right on-site. Ecolane stood out in these ways and they are the reasons we chose them.”

*-Bill Calhoun,
Executive Director*

Ecolane

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