

With the prepaid balance feature, agencies can offer their clients the option to pay trip fares from their balance. The fares of both the client and their accompanying passengers can be paid from the client's balance, and it is also possible to use the balance to pay a part of the fare. A negative balance can provide flexibility for payments.

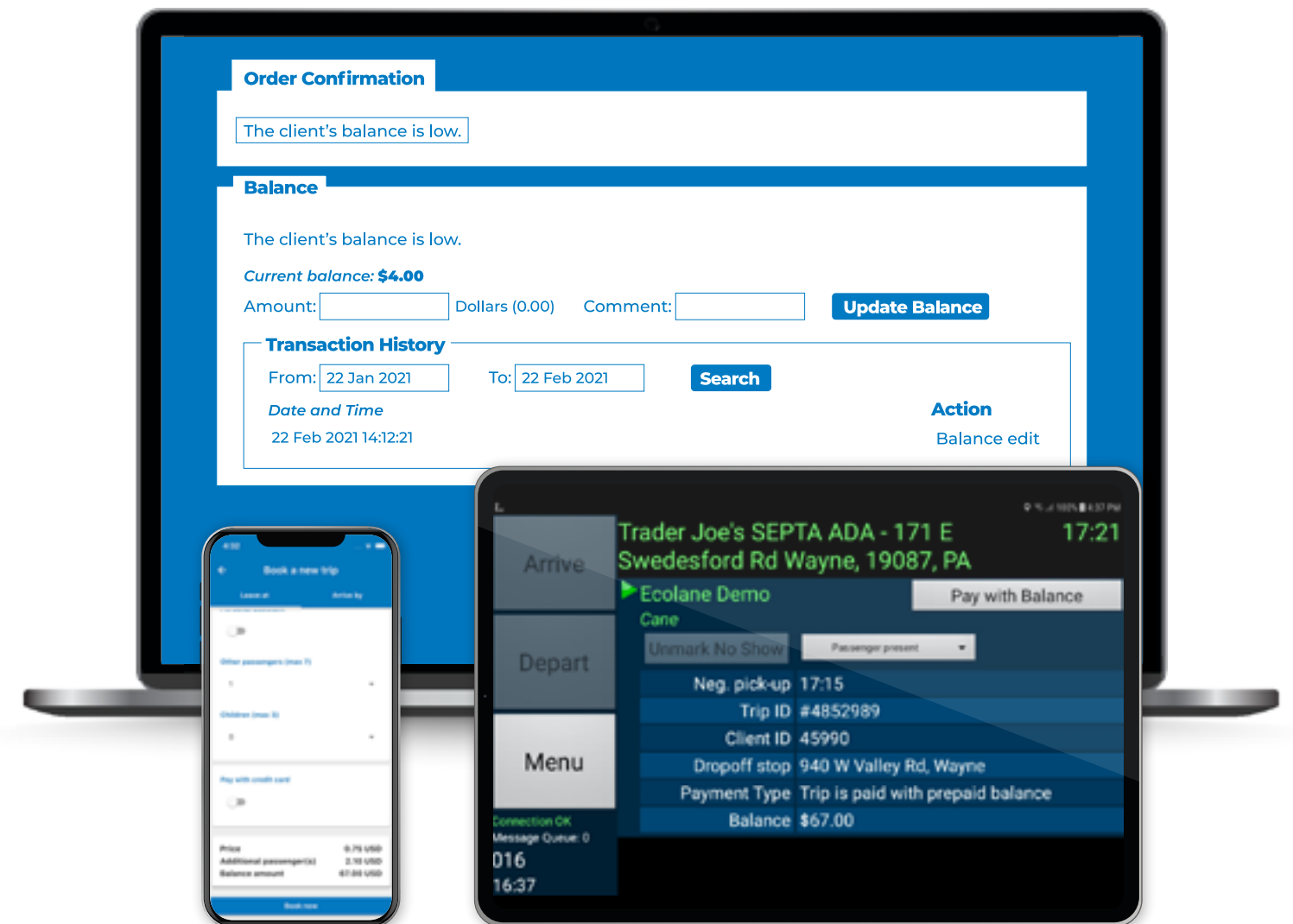


It is also possible for agencies to use the client balance feature to handle IOU cases, i.e., when the client does not have other (sufficient) means of payment when boarding the vehicle.



A client's prepaid balance is managed as part of the client's account. The full transaction history is available for keeping track of changes to the balance, whether these be fare payments for trips, balance deposits (or deductions) made by agency users, or corrections to the balance-paid fare amounts in archived trips.

AVAILABLE ON ALL DEVICES



CONTACT ECOLANE SUPPORT TO ACTIVATE YOUR CUSTOMER BALANCE ACCOUNTS

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