

Spotlight: Maui Economic Opportunity



Simple. Powerful. Reliable.

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The Challenge

- Need automated scheduling and dispatching in order to keep up with demand of ridership
- Realize cost savings through improved efficiencies
- Required specific reports for the county and federal governments
- Need sophisticated reporting system with ad-hoc reporting tools to get away from manual processing and Excel export
- Real-time vehicle GPS positioning
- Daily operations service dashboard to monitor paratransit and demand-response services in real time

The Solution

- Ecolane DRT scheduling and dispatching software featuring real-time continuous optimization
- Ecolane Touch Screen MDT software for real-time arrival and departure information
- Advanced Ecolane Reporting System along with Ad-hoc reporting tool
- Custom Billing Reports
- Interactive Voice Response (IVR) for call outs and floodgate messaging

The Results

	Ecolane	Previous Software
Comprehensive point & click reporting on any metric the system captures	✓	✗
Complete web-based automated scheduling and dispatching software solution	✓	✗
Continuous optimization changes schedules as real life conditions change	✓	✗
User-friendly with tutorial videos and on-line learning management system	✓	✗

\$800K	Saved the first year
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<p>1,750</p> <p>Paratransit rides per week</p>	 <p>With 110 vehicles</p>
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“The reporting is very detailed. It meets all of our needs, as well as the requirements set forth by the county and the federal government. This was a much needed feature that our previous software did not offer.”

Debbie, Cabebe, CEO

“Within the first three weeks of going live with Ecolane, we saved 500 gallons in gas spending. That’s quite an accomplishment!”

Lyn McNeff, CEO Emeritus



on-time performance



rides per hour

Ecolane 

info@ecolane.com
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